

Help when you need it: 24 hours a day! That's



Online Tutoring: Anywhere, Anytime

Math • Bilingual Math • Biology • Intro Human A&P • Chemistry • Organic Chemistry Physics • Economics • Accounting • Intro to Finance • Statistics • Spanish • Writing

Provided to Washoe County School District Middle and High School Students free of charge by the Terry Lee Wells Foundation and the Education Collaborative

With SMARTHINKING, you can

- **Connect With an e-structor** and interact with a live tutor.
- **Submit your Writing** for any class to our Online Writing Lab.
- **Submit a Question** and receive a reply from a tutor.



Follow these steps to get started:

1. Go to www.smarthinking.com.
2. Enter your username and password in the boxes provided, using the convention shown below:

Username: FirstName+LastName+MMDD of your birth date

There are no spaces or punctuation in the usernames

Password: Washoe

Username Examples:

John Smith, born 1/14/92 would have JohnSmith0114 as his username.

Mary O'Brien, born 10/11/93 would have MaryOBrien1011 as her username.

Ana Lopez-Gacia, born 12/14/90 would have AnaLopezGarcia1214 as her username.

Please note that SMARTHINKING tutors are professional educators dedicated to helping students succeed in their studies. Your interactions with them should always be conducted in a respectful and courteous manner. All tutoring sessions are recorded and are subject to review at anytime by school and district personnel.

Technology Requirements

- **OS:** Windows 98 +, Mac OS10 +
- **Browser:** Windows: Netscape 6 +, Internet Explorer 5. 1+, Firefox 1.0.4+
Apple Mac: Safari 1.3+, , Firefox 1.0.4+, Internet Explorer 5.1+
- **Connection:** 28.8K min. / 56K+ preferred
- **Cookies/Javascript** should be enabled.
- **Popup Blockers?** Should be disabled for www.SMARTHINKING.com

Please visit the Customer Support section of the SMARTHINKING website at <http://www.smarthinking.com> for the latest technical specifications for this service.

Troubleshooting Tips:

- Make sure that your browser is set up to allow cookies and pop-up windows
- Make sure that you have Java installed. If you need to install Java, go to <http://www.java.com>, and follow the instructions for the free download.
- Make sure that you have Flash™ version 8.0+ for Windows and Mac OS X; 7.0.19+ for Mac OS 9 installed. If you need to install Flash™, go to <http://www.macromedia.com>, and follow the instructions.

Need help using SMARTHINKING? E-mail Customer Support at support@smarthinking.com or call (888) 430-7429 ext. 1

